



PET GUIDELINES

1. Guest has the right to stay on the grounds of Villa Elena Hotel & Residences with one pet such as a small or middle-sized dog, a cat, small domestic animals or birds kept in separate cages, with the exception of predators, aggressive and sick animals and dogs of the following breeds: Akita Inu, American Bulldog, American Staffordshire Terrier, Mastiff, Argentinian Dog, Belgian Shepherd, Bernese Mountain Dog, Bordeaux Dog, Brazilian Fila, Bullmastiff, Bullterrier, Doberman, Caucasian Mountain Dog, Cane Corso, Neapolitan Mastiff, Moscow Watchdog, German Shepherd, German Dog, Perro de Presa Canario, South Russian Shepherd, Pit Bull Terrier, Riesenschнауzer, Rhodesian Ridgeback, Rottweiler, Mid-Asian Shepherd, Tosa Inu, Black Russian Terrier, German Boxer, Fox Terrier and German Hunting Terrier, on the following conditions:

1.1. Guests pet owners must strictly abide by sanitary and hygiene norms and rules of pet keeping on the condition of obligatory safety ensuring for people and pets.

1.2. Guests with pets weighing more than 3.5 kg are accommodated in rooms of certain categories. When making a reservation, it is recommended to inform about the plans to arrive at Villa Elena Hotel & Residences with animals. It is not allowed to keep animals in public places and to leave them unattended.

1.3. Accommodation with animals is possible only upon availability of register certificate and international pet passport with records of latest Rabies and other vaccination made not later than 10 months. It is recommended to take out an insurance policy to cover possible damage caused to third party.

1.4. Guests shall keep pets in accordance with all the requirements of normative documents effective in the Russian Federation and taking into account needs of the pets. Violent treatment of animals is strictly prohibited. Animals must be attended and are not admitted to guest areas, bars and restaurants, swimming pool, recreational center and other facilities.

For the purpose of life safety and property preservation, dogs must wear a muzzle and a leash not more than 1.2 meters long at all times with the exception of small dogs with special marking in registration documents; cats must wear a leash not more than 1.2 meters long, be transported and stay overnight in an open-air cage; small domestic animals and birds must be kept in cages at all times. Guest shall immediately give first aid to the pet by taking it to veterinary clinics for examination, immunization and medical and preventive treatment. Pets are not allowed to make a mess in rooms, public places, and guest and staff area. Staff must be immediately advised of the necessity of cleaning; order must be controlled and maintained by Guest. Immediately inform Villa Elena's Staff about animal bite or injury caused by the animal for first medical aid application. Special pet menu will be offered on the condition of providing advance information on preferences.

1.5. Guest who arrived with an animal pays for animal accommodation in the room according to the rates of Villa Elena Hotel & Residences. Guest is fully liable for property preservation and damage reimbursing in the event of possible damage done by the animal including the cost of the room downtime according to maintenance rate; and bears responsibility in compliance with effective legislation of the Russian Federation.